## **Calgary Community and Urgent Services – Updated January 2023**

Co-created by AccessHR Inc. www.accesshrinc.com and Heather Good MSW, RSW



## **Emergency 911**

- Community Services Line 211
- Health Link 811
- Your Family Physician for support and referral
- Distress Centre
  - o 24 Hour Crisis line (403) 266-HELP (4357) Online crisis chat https://www.distresscentre.com/
  - 24 Hour Teen Crisis line (403) 264-8336. Teen specific information: www.CalgaryConnecTeen.com
  - E-mail: help@distresscentre.com (not monitored 24 hours a day) Offered in over 200 languages
  - o Text messaging 587-333-2724
  - Short term counselling available (6 sessions)
- Mobile Response Team- access by calling the Distress Centre 403-266-4357

As an Employer you can call and receive specific advice when assisting an employee in crisis.

- Walk in Counselling:
  - Urgent Mental Health Services (South Calgary Health Centre (SCHC)/ Sheldon Chumir) or any Hospital Emergency Room
  - Walk in South Calgary Health Centre Monday Thursday 4:00-7:00 pm Friday 9:00 11:00am) 403-943-9374
  - o Eastside Family Centre call to pre-book appointment phone appointments. 403-299-9696. E-therapy available: etherapy@woodshomes.ca
  - o Rapid Access Counselling (Kindred) Sliding Scale 1-877-244-2360
  - One Step at a Time Calgary Foothills PCN by appointment 1-855-792-3726
- Access Mental Health (Alberta Health Services) Information 403-943-1500
- Canadian Mental Health and Suicide Services 403-297-1700
- Addictions (Alberta Health Services- Adults) 403-367-5000
- Gambling Helpline 1-866-332-2322 24 Hours
- Bullying Helpline bullyfreealberta.ca 1-888-456-2323 24 Hours
- DOAP Helpline (Alpha House Downtown Outreach for Addiction/Homeless) 403-998-7388
- Child Abuse Hotline 1-800-387-5437 24 Hours
- Income Support Contact Centre Financial help for Albertans basic needs (e.g., food, clothing, shelter) 1-866-644-5135
  24 Hours
- Alberta Works (Emergency financial Assistance) 1-866-644-5135
- Kids Help Phone kidshelpphone.ca 1-800-668-6868 24 Hours (APP: Always There)
- Medication & Herbal Advice Line 1-800-332-1414 24 Hours
- Mental Health Helpline 1-877-303-2642 24 Hours
- Poison & Drug Information service 1-800-332-1414 24 Hours
- CIWA (Calgary Immigrant Women's Assoc.) www.ciwa-online.com 403-263-4414
- Centre for Newcomers (Calgary) 403-569-3325
- Domestic Violence
  - o Calgary Women's Emergency (Family violence hotline) 403-234-7233
  - Sheriff King 403-237-5888 -YWCA of Calgary-or 403-266-0707
- Calgary Communities Against Sexual Abuse (CCASA) 403-237-5888
- Hospice Calgary Children's Grief Centre 403-263-4525
- AHS Grief Support Program 403-955-8011
- Woods Homes Youth Community Response Team 403-299-9699
- Kerby Center (ages 65+) 403-265-0661
- Calgary Counselling Centre 403-691-5991
- Calgary Family Therapy Program 403-802-1680
- CARYA Individual and Family Support and Services 403-269-9888
- Kindred Connections Society 403-233-2360
- YWCA Counselling (Housing/Domestic Violence/Family Access/Counselling/Intake) 403-536-2844
- Mental Health and Suicide Prevention Training Abridge Consulting www.abridgeconsulting.ca
- Kickstand Connect www.mykickstand.ca/connect No cost mental health support for young people ages 12 -25.
  - o Confidential virtual clinic. Walk-in mental health and/or substance use counselling
- Trellis Society Family & Youth Mental Health Support Services therapyreferrals@growwithtrellis.ca In-person, Video or Phone